



## TERMS OF MEMBERSHIP

### Membership

Members are required to be unattached, no longer living under the same roof as/with an ex-partner and maintain contact with Attractive Professionals regularly (updating their details as required) and give true and accurate information.

The Client is required to pay the one-off Registration Fee and monthly membership fee. Clients are free to take a break in membership of up to six months for any reason and stop their monthly fee by giving us one month's notice. To restart membership, the client simply restarts the monthly fees. Maximum of six month's break in any 12-month period. After six months, if a client wishes to restart membership, they will be required to pay a new Registration Fee. Whether taking a break or ending membership, the client must cancel the standing order with their bank as Attractive Professionals do not have the authority to do so. Whilst the monthly payments are being made, membership will be assumed to remain active and no refunds will be made for payments made in error.

Following interview, Attractive Professionals will email the client's draft profile within seven days of joining.

### Service

Throughout the Client's Membership Period, Attractive Professionals shall effect suitable matches according to the preference of the Client where possible. No guarantee can be given that any match will satisfy the requirements of the Clients preference.

An introduction is defined as an exchange of contact numbers between the two parties when both have indicated that they're interested in taking it further. For the avoidance of doubt "introduction" does not imply any guarantee of a face to face meeting between the two parties. It is the client's responsibility to let us know when they would like to receive a new match suggestion.

Attractive Professionals confirms that it has interviewed and I.D. checked all persons in the database and therefore supplies the Client with a true assessment of those people as far as it is able. Attractive Professionals can only supply particulars that have been accepted in good faith and advises the Client to verify those particulars for themselves. Attractive Professionals does not accept liability for the validity of information provided.

The number of match suggestions we're able to offer a client depends on both their eligibility and how narrow or otherwise are their criteria but for most people we're able to offer an average of between 18 and 24 a year. Many things become trickier as we get older and dating is no exception. For clients over 60, the minimum number of suggestions we offer is 12 per year. We'll always exceed this where we can.

If, in the unlikely event that we're unable to fulfil this number, we'll extend your membership free of charge for a further six months.

## Meeting People

The Client agrees not to invite to their home for the initial meeting, any person introduced to them by Attractive Professionals. Any meeting at any time is entirely at the Client's own risk and the Client is required to take such precautions that are reasonably necessary for their safety.

## Confidentiality

The Client must not discuss/show details or particulars of other clients with clients or non-members at any time. The Client must not release any written information or photograph provided by Attractive Professionals to any other person. We will hold your details in the strictest confidence.

## Terminating Membership

Attractive Professionals shall be entitled to terminate the Client's Membership in circumstances where:

- The Client ceases to pay the monthly membership fee without giving notice
- The Client has in the opinion of Attractive Professionals, exercised inappropriate behaviour
- The Client fails to maintain contact with Attractive Professionals (including failure to reply when a match is offered)
- The Client has provided false information to Attractive Professionals
- Attractive Professionals receives a complaint about the Client, which it considers to be justified (such decision to be entirely at the discretion of Attractive Professionals)
- The Client invites a person introduced to them by Attractive Professionals to their home for the first meeting or does not turn up for an agreed meeting
- The Client commits some other breach of these terms (where in the sole opinion of Attractive Professionals such breach justifies termination)

For the avoidance of doubt the Client shall not be entitled to a refund of the fee unless Attractive Professionals has negligently or otherwise breached these terms. Neither shall Attractive Professionals refund the fee if a request for a refund is made due to a change in the client's circumstances and no fault of Attractive Professionals.

The client agrees that neither Attractive Professionals nor its directors or managers shall have any liability for the demands or actions of the clients (past or present). Nothing in these terms and conditions and in particular within the 'exclusion of liability' clauses shall attempt to exclude liability that is not permissible under applicable law. This does not affect your 14 day cancellation period under the Consumer Protection Regulations 2013. Should you request that we begin your service during the 14 day cancellation period and you then cancel within this time, your fee will be returned to you, minus the charges for the service already provided.

If any provision of this agreement shall be found by any Court or administrative body of competent jurisdiction to be invalid or unenforceable, the invalidity or unenforceability of such provision shall not affect the other provisions of this agreement and all provisions not affected by such invalidity or unenforceability shall remain in full force and effect.

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